



## Legislation Text

File #: 18-1032, Version: 1

### Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted:** 9-18-18

**Requesting Agency:** Technology Services  
**Division:**

**Subject Matter Expert:**

Name: Joe Saporito
Email: joseph.saporito@denvergov.org

**Item Title & Description:**

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed Agreement by and between the City and County of Denver and ISC, Inc., dba Venture Technologies to replace the Denver 911 Emergency Telephony Platform.**

Approves a five-year \$4,763,980 contract with ISC, Inc. to purchase NextGen 9-1-1 Emergency Telephone Platform and professional services required to upgrade the City's current 911 system (TECHS-201844499-00). The last regularly scheduled Council meeting within the 30-day review period is on 11-5-18. The Committee approved filing this item at its meeting on 9-21-18.

**Affected Council District(s) or citywide?** Citywide

**Contract Control Number:** TECHS-201844499-00

**Vendor/Contractor Name (including any "DBA"):** ISC Inc., doing business as Venture Technologies

**Type and Scope of services to be performed:**

The City and County of Denver provides 9-1-1 services to a diverse and growing population that requires a range of coordinated mission critical communications features with relevant functionality and scalability in keeping with a changing population and technologies. As new

mobile devices and functionalities emerge, it is crucial that infrastructure services are able to evolve with them that keep pace with features the public expects for access to services or critical emergency reporting. Municipalities such as the City and County of Denver must keep pace with growth and the related 9-1-1 communications volume and customer service needs to be considered effective. Mobile device functionality is providing increasingly beneficial yet complex opportunities to provide more accurate and responsive emergency services. With advances in mobile capabilities and data handling, the emergency infrastructure must evolve to utilize and anticipate further technological advances.

The City and County of Denver is cognizant of infrastructure changes happening nationally in response to advances in technology and growing population service needs. The City and County of Denver, Department of Public Safety and Division of Emergency Services, has solicited proposals relating to the purchase of NextGen 9-1-1 Emergency Telephone Platform and professional services required to upgrade the City's current 911 Emergency Telephony Platform and is seeking to contract with awarded vendor, Venture Technologies.

Venture Technologies shall perform the duties as detailed in their proposal response. These duties include performing the new Denver 911 Emergency Telephony solution installation, testing, cutover, and maintenance. Venture Technologies will implement an extensive implementation plan to support project objectives. Venture Technologies will stage, install, test, and cut over the above solution in accordance with best practices guidelines.

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment?**

**Was this contractor selected by competitive process or sole source?**

Competitive

**For New contracts**

**Term of initial contract:** Five years

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:** \$4,763,980

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?**

***If length changing***

**What was the length of the term of the original contract?**

**What is the length of the extension/renewal?**

**What is the revised total term of the contract?**

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

**What is the value of the proposed change?**

**What is the new/revised total value including change?**

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**