Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 8-23-19

Requesting Agency: Technology Services
        Division:

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Item Title & Description:
(Do not delete the following instructions)
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Amendatory Agreement between the City and County of Denver and Rave Wireless, Inc. to increase funds, extend the amount, and add licenses for Smart911 used by 911 dispatchers.
Amends a contract with Rave Wireless, Inc. by adding $725,586.76 for a new total of $1,110,661.76, adding five years for a new end date of 6-30-25, and adding licenses for Smart911 used by 911 dispatchers for access to a secure national database of Smart911 citizen profiles in which members of the community register and provide information about themselves, their family members, their homes and workplaces, medical conditions, and other pertinent information to improve response effectiveness, citywide (TECHS - 201520827). The last regularly scheduled Council meeting within the 30-day review period is on 10-7-19. The Committee approved filing this item at its meeting on 9-3-19.

Affected Council District(s) or citywide? Citywide

Contract Control Number: TECHS - 201520827

Vendor/Contractor Name (including any "DBA"): Rave Wireless, Inc.

Type and Scope of services to be performed:
This amendment will allow Denver 911 to continue to use the Smart911 software. This software allows access to a secure national database of Smart911 citizen profiles. This amendment is to add licenses, extend the term and increase the contract amount. The Smart911 software allows members of the community to register and provide information about themselves, their family members, their homes and workplaces, medical conditions, and other pertinent information. Smart911 will provide call takers, dispatchers and first responders with additional critical caller data about subscribed callers in order to speed response times and improve response effectiveness. Includes integration of the Smart911 service into the Public Safety Answering Points, configuration of the hosted Smart911 service, access to the Smart911 First responder/dispatcher portal and installation of the Smart911 client on selected workstations. Denver911 plans to use this type of technology indefinitely as it provides the Smart911 module, a chat feature that is used heavily, RapidSOS location accuracy on telephone calls, facilities module and industry innovation in rolling out video streaming to 911 call centers.

Denver911 has increased the number of Rave 911 Backup licenses from 12 to 22 and increased the number of Rave 911 Annual licenses from 23 to 40. There is also a contingency for growth as Denver911 estimates a growth of positions throughout the life of the contract. These items along with the extended term are the reason for the increase of the contract amount.

For this software application, the contract duration will exceed Executive Order 8's recommendation of rebidding every three to five years. Per Executive Order 8: "Agencies should limit the duration of contracts to three to five years at which time a new solicitation should be initiated absent special circumstances." The special circumstances that would provide for a justification to deviate from this policy are as follows:

• Situations where standardization of equipment or continuity of service is required;
• Situations where competition does not exist;
• Situations where economic factors make it unfavorable for the city to re-bid a contract.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?

<u>For New contracts</u>
Term of initial contract:

Options for Renewal:
    How many renewals (i.e. up to 2 renewals)?
    Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:
Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

If length changing
What was the length of the term of the original contract?
5 years
What is the length of the extension/renewal?
5 years
What is the revised total term of the contract?
10 years
If cost changing
What was the original value of the entire contract prior to this proposed change?
$385,075
What is the value of the proposed change?
$725,586.76
What is the new/revised total value including change?
$1,110,661.76
If terms changing
Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)