



## Legislation Text

File #: 23-0213, Version: 1

### Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted: 3-6-2023**

**Requesting Agency: Technology Services**  
**Division:**

**Subject Matter Expert Name:** Anna Weber  
**Email Address:** Anna.Weber@denvergov.org  
**Phone Number:**

#### **Item Title & Description:**

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

#### **A resolution approving a proposed Sixth Amendatory Agreement between the City and County of Denver and Accenture LLP for continual support and enhancement of the HxGN Enterprise Asset Management software.**

Amends a contract with Accenture LLP by extending the term by two years for a new end date of 12/31/2024 for continual support and enhancement of the HxGN Enterprise Asset Management software supporting multiple city agencies in work planning and asset management assessment, citywide. No change to contract amount (TECHS-201313134-06/ TECHS-202265986-06). The last regularly scheduled Council meeting within the 30-day review period is on 4-10-2023. The Committee approved filing this item at its meeting on 3-7-2023.

**Affected Council District(s) or citywide? Citywide**

**Contract Control Number:** Original TECHS-201313134-06  
This amendment TECHS-202265986-06

**Vendor/Contractor Name (including any "DBA"):** Accenture LLP

**Type and Scope of services to be performed:**

Through this contract Accenture provides both support services and on-call professional services in relation to the Hexagon Enterprise Asset Management (HxGN EAM) software.

This software application is used as the City's EAM application. It is currently being used by Public Works, General Services Facilities, Arts & Venues, Denver Fire Dept., Wastewater, Parks and Recreation, Denver Libraries and Denver Sheriff's Dept. The EAM application can be used to manage day to day work (i.e. scheduling routine preventative maintenance on equipment, appropriating technicians and costs for day to day operations) and is also used by Public Works and General Services Facilities Management for Facilities Conditions Assessments (FCA). FCAs can be used to assess equipment for facility improvement measures. An example of this would be an elevator replacement. This type of project would not be routed through the routine day to day operations workflow, but rather to the appropriate personnel that would account for Capital Improvement Projects (CIP). This process helps with capital planning. This tool is also being used by Public Works to manage the City's bridges and streetlights for both inventory and maintenance and repair purposes.

Technology Services partners with Accenture to assist with the strategic management the HxGN EAM application.

Accenture provides the following services within their standard Post-Implementation Consulting:

- End user and system training
- System Administration function and configuration, including:
  - Screen and Grid design, user security modifications
  - Uploads and imports using HxGN applications
  - Flex SQL configuration
  - Advanced Report and KPI creation, modification
- End user functional support
  - User groups and security processes
  - Error and stoppage troubleshooting
  - Screen-sharing sessions to better understand the user's problems
- Review City of Denver's on-going business requirements and provide recommendations and guidance for solutions to meet the business requirements
- Review operations goals and provide recommendations
- HxGN EAM version upgrade support

For requests that fall outside of the support services as described above, Accenture will provide professional services on an on-call basis to assist the City with enhancement planning and implementation.

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts): N/A**

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment?**

Amendment

**Was this contractor selected by competitive process or sole source?**

**Sole- Professional Preference**

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?**

Time

***If length changing***

**What was the length of the term of the original contract?**

10/1/2013 - 12/31/2022

**What is the length of the extension/renewal?**

**2 years**

**What is the revised total term of the contract?**

10/1/2013 - 12/31/2024

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

**What is the value of the proposed change?**

**What is the new/revised total value including change?**

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**