



Legislation Text

File #: 23-1668, Version: 1

**Contract Request Template (Contracts; IGAs; Leases)**

**Date Submitted: 11-6-2023**

**Requesting Agency: HOST**  
**Division:**

**Subject Matter Expert Name: Chris Lowell**  
**Email Address: Christopher.lowell@denvergov.org**  
**Phone Number:**

**Item Title & Description:**

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed Amendatory Agreement between the City and County of Denver and Volunteers of America Colorado Branch to support the Colorado Rapid Rehousing Plus care program to provide rapid rehousing to individuals and families experiencing homelessness through individualized care plans that focus on housing navigation, benefit navigation, and rental assistance, citywide.**

Amends a contract with Volunteers of America Colorado Branch (202057272) to add \$965,000 for a new total of \$4,040,000 and adding one year for a new end term of 12-31-2024 to support the Colorado Rapid Rehousing Plus care program to provide rapid rehousing to individuals and families experiencing homelessness through individualized care plans that focus on housing navigation, benefit navigation, and rental assistance, citywide. 202370905-01. The last regularly scheduled Council meeting within the 30-day review period is on 12-11-2023. The Committee approved filing this item at its meeting on 11-8-2023.

**Affected Council District(s) or citywide?**

**Council District 11**

**Contract Control Number:**  
**202370905-01**

**Vendor/Contractor Name (including any "DBA"):  
Volunteers of America**

**Type and Scope of services to be performed:**

A. VOA shall provide the following rapid rehousing services:

1. **Case Management:** Case Managers will develop Individualized Service Plans (ISP) inclusive of collaboratively identified goals related to housing, income, benefits acquisition, behavioral health, physical health, social supports, and other areas as identified and mutually agreed upon with the program participant.
2. **Housing Navigation:** Case Managers will assist program participants in identifying and securing permanent housing that meets habitability inspection standards.
3. **Benefits Navigation:** Program personnel will assist program participants in assessing eligibility for public benefits and accessing benefits in support of individualized service plan objectives.
4. **Temporary Behavioral Health:** A behavioral health clinician will provide temporary, direct behavioral health interventions to program participants as necessary until long-term behavioral health supports can be secured.
5. **Rental Assistance:** Participants are eligible to receive short to medium-term rental assistance to aid in the successful transition into stable housing. The level of assistance will be determined by an ISP following a progressive rent structure.

B. VOA will administer the Rapid Re-Housing Plus Care Program. The RRH + Care Program will provide financial assistance to eligible participants assisting them in locating, obtaining and maintaining suitable housing.

C. VOA will manage and develop landlord relationships to advocate for clients and secure housing.

D. Preferred Eligibility and Referral Criteria

1. The housing resources provided through this contract should be prioritized for those individuals and families who are:
  - a. Staying in overnight shelters
  - b. Identified by OneHome referrals
  - c. Newly experiencing homelessness - ideally within two (2) weeks of entry into emergency shelter systems.
  - d. Households referred by non-congregate shelters
  - e. Households referred by Encampment Response Outreach

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

N/A

**Are WBE/MBE/DBE goals met (if applicable)?**

N/A

**Is the contract new/a renewal/extension or amendment?**

Amendment

**Was this contractor selected by competitive process or sole source?  
competitive**

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?**

Cost/length

***If length changing***

**What was the length of the term of the original contract?**

**1-1-2021 through 12-31-2023**

**What is the length of the extension/renewal?**

**1 year**

**What is the revised total term of the contract?**

**12-31-2024**

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

**\$3,075,000**

**What is the value of the proposed change?**

**\$965,000**

**What is the new/revised total value including change?**

**\$4,040,000**

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**